

# Why choose Independence Australia

Independence Australia is a social enterprise providing choices and services for people living with a disability or other personal need. We have been supporting people across Victoria since 1957 to regain and retain their independence within a supportive community. As of 2021 these services have also been available for people living in South Western Sydney, with our team bringing more than sixty years of expert knowledge supporting people living with a disability.

## Why Choose Independence Australia?

Working with our qualified, nationally registered and specifically trained staff who provide support and care access will give you the opportunity to create a program that you want, tailored to your needs.

Customer flexibility and choice is essential, and we have made this a focus in the delivery of our services for customers in Sydney.

## Who do you provide support for?

We provide support and access to services for people located in South Western Sydney or anywhere in Victoria, who are participants of NDIS and other funding bodies.

Independence Australia provides services for people seeking a minimum 5 hours of support per week, with a minimum of 2 hours per shift as a requirement.

## How we help is up to you...

Our support workers are available to visit your home in the mornings, afternoons or evenings to help you prepare or wind down for the day. Monday to Sunday, 7 Days per week.

We provide support across the following categories:

- Complex Care
- Personal Care
- Domestic Assistance
- Community Access
- Meal Preparation
- Sleepovers



We will work with you to develop and implement a support plan that compliments your preferences and clinical support needs. Our friendly and experienced support workers will provide comfort and care to help you through your daily tasks.

## We promise to...

- Listen and understand what support you require, as it changes over time
- Deliver your program with experienced support workers who are nationally accredited, and police checked
- Be there for you from 2 hours to 24 hours a day, every day as you choose.
- Meet your needs - we currently conduct more than 5,000 customer visits in Victoria each week and are now bringing this successful model to New South Wales.

We are also one of Australia's largest suppliers of healthcare products and can assist you to access healthcare solutions.

## To contact us visit

 [independenceaustralia.org.au](http://independenceaustralia.org.au) or  [nswsupports@iagroup.org.au](mailto:nswsupports@iagroup.org.au)

